UNCLAS

FM COGARD PSC TOPEKA KS//CSD// TO AIG 11939 INFO COMDT COGARD WASHINGTON DC//CG-1/CG-102/CG-6// UNCLAS //N05230// SUBJ: CANCEL SCHEDULED DIRECT-ACCESS (DA) DOWNTIME A. COGARD PSC TOPEKA KS//CSD// R 151424Z OCT 07 1. REF A IS CANCELLED. DIRECT-ACCESS (DA) WILL BE AVAILABLE ON 20 OCT. 2. CUSTOMER INQUIRIES MAY BE DIRECTED TO PSC CUSTOMER CARE BRANCH (CCB) AT 785-339-2200/TOLL FREE 1-866-772-8724, VIA E-MAIL TO PSC-CUSTOMERCARE(AT)USCG.MIL, OR BY COMPLETING THE WEB FORM AT THE LINK NOTED BELOW. PHONE SUPPORT HOURS OF OPERATION ARE WEEKDAYS 0700 TO 1600 AND 0730 TO 1600 (CDT) ON SCHEDULED WEEKENDS. FY08 WEEKEND STAFFING SCHEDULE IS AVAILABLE AT HTTP://WWW.USCG.MIL/HQ/PSC/CUSTOMERSERVICE.SHTM. BT

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